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S3	9012497	control\$3 or rout\$3 or hand!\$3	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 15:02
S4	1579	711/100[CCLS]	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 15:02

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S5	341011	S2 same S3	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 15:05
S6	87 .	S4 and S5	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 15:05
S7	7360	service management	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 16:15
S8	3	S4 and S7	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 16:16
S9	2737	document processing system	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 16:17
S10	1	S4 and S9	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 16:19
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S12	15958	S5 same S11	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON ·	2007/06/19 16:21

S13	4	S4 and S12	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/19 16:21
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